

# Hallow

## Free Hallow Account:

1. Go to [Hallow.com/parish](https://Hallow.com/parish) on a web browser.
2. Find our parish by zip code: 60544
3. Join the parish
4. Sign in /create an account using your email address. (remember this information for later) Use a free account.
5. Download the Hallow app on your phone/tablet
6. Login in using information from step #4 (use free account)
7. Go to the community (church) you should be connected.
8. Start Praying!

## Subscription Discounts for a New Hallow Subscriber

Those who have never tried a Hallow subscription before have the opportunity to redeem an exclusive 6-month subscription trial, followed by a 25% discount on a subscription annually for the duration of our Hallow Parish Partnership. In order to redeem this, follow these instructions:

1. Go to [Hallow.com/parish](https://Hallow.com/parish) on a web browser.
2. Find your parish by name or zip code.
3. Join the parish
4. Sign in or create an account (remember this information for later!)
5. Redeem the current parish subscription offer. Parish Code: **GrowthTrail25**
6. Download the Hallow app on your phone.
7. Login in using the information from step #4.
8. Go to the community (church) tab at the bottom right of your screen.
9. You should be connected to your parish page!
10. Start praying!

If you have any questions about getting connected to our parish page, please contact Hallow customer service: **ParishSupport@Hallow.app**.

## Subscription Discount for a Renewing Hallow Subscriber

If you currently have a Hallow subscription and would like to renew, our Hallow Parish Partnership is offering a 25% discount on a Hallow subscription annually for the duration of our Hallow Parish Partnership. In order to redeem this, follow these instructions:

1. Cancel your current Hallow subscription. ([Instructions here.](#))
  - a. Open your Hallow app. Go to the “Me” tab > Settings > Subscription > Cancel my Subscription.
2. Go to [Hallow.com/redeem](https://Hallow.com/redeem).

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3. Enter code: GrowthSub25
  4. Follow the steps to get your discount.
  5. Enjoy your Hallow premium subscription, and don't forget to join our parish page on Hallow!
    - a. Open the Hallow app
    - b. Go to the community (church) tab at the bottom of your screen
    - c. Select "Join a Church" and search for our parish by name or zip code
    - d. Start praying with the parish!
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## **Complimentary Subscriptions**

Your Hallow Parish Partnership includes an opportunity for several groups in your parish to redeem Hallow subscriptions: (A) Discretionary - Staff & Gift subscriptions, (B) catechist and student subscriptions.

### **Discretionary Complimentary Subscriptions for Staff & "Gifts"**

Hallow is excited to offer complimentary Hallow subscriptions for your parish. With your partnership, you have the opportunity to give away complimentary subscriptions to staff or gifts to anyone ("discretionary") in your parish who would benefit from a Hallow subscription.

Discretionary "Gift" accounts are complimentary subscriptions for the parish to give away at their discretion. Some examples of use cases for discretionary "gift" accounts can include, but are not limited to:

- Parish staff
- Couples preparing for marriage
- OCIA candidates
- Parents of children preparing for Baptism, First Communion, or Faith Formation.
- Raffle prize for a parish gathering
- Partner Heralds\*

#### ***\*What are Partner Heralds?***

Hallow Partner Heralds are key volunteers in your parish community who pray, serve, and lead alongside parish leadership throughout the duration of your Hallow Parish Partnership. Heralds get access to exclusive formation webinars with the Hallow team along with other perks. See the [2025 Herald Meeting Schedule here](#). If you know

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individuals who would like to be a Hallow Herald, [please share this form](#). Once the form is completed, the Herald will get more information about how they can be involved with Hallow in the parish. You can invite Heralds to join your parish as a volunteer anytime throughout the Hallow Parish Partnership! While Hallow provides updates to all of our Heralds worldwide, the individual parish is responsible for communication to each Herald how they can serve particularly in their parish community.

**Discretionary subscriptions are limited** to the following amounts unless otherwise specified from your Hallow Parish Success Lead. Since there is a limited amount, please do not share or advertise your special codes far and wide. Hallow recommends distributing the subscriptions individually.

- Basic = 25 Discretionary subscriptions
- Growth = 50 Discretionary subscriptions
- Expansion = 75 Discretionary subscriptions

Priests, Deacons, and Religious get a lifetime complimentary premium subscription! Instead of following the instructions below, please go to [Hallow.com/religious](https://Hallow.com/religious).

## Help Articles

- [How to redeem a code from Hallow.com/redeem](#)
- [How to cancel your subscription](#)

*You can copy and paste the information below, so please replace the highlighted sections with the specific information provided by your Hallow Parish Success Lead.*

## Instructions to redeem a complimentary subscription for Hallow premium:

1. If you have an existing Hallow subscription, please [cancel your current subscription](#). If you do not have an active subscription, skip to step #2.
2. Go to [Hallow.com/redeem](https://Hallow.com/redeem).
3. Use the code: **[special parish code]**
4. Follow and complete the prompts to redeem your complimentary subscription!
5. Download or open the Hallow app. Login.
6. Join the parish community page
  - a. Go to the community tab at the bottom of your screen.
  - b. Select the menu in the upper left corner and select "Join a Church".
  - c. Search for your church by name or by zip code.
7. Explore the parish community page, and start praying!



If you have questions about setting up your account, please contact [ParishSupport@Hallow.app](mailto:ParishSupport@Hallow.app).

## **Complimentary Subscriptions for Faith Formation Catechists & Students**

Expansion Parish Partners and Growth Parish Partners with an RE add-on will be eligible for the Faith Formation Dashboard as well as complimentary catechist and student accounts. When you are ready to set this up, please notify your Hallow Parish Success lead, and [follow the instructions here](#).